

# Privacy Policy – Contacts App

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a company part of Zucchetti spa

# 1 Introduction

Imagicle Spa built the Imagicle Contacts app as a Free app. This SERVICE is provided by Imagicle Spa at no cost and is intended for use as is.

Imagicle acts as *Data Processor* and may process such data for the following purposes:

- accessing data stored on the Customer's server/cloud with exclusive reference to the specific product activated for possible access during service and support
- proceeding to the creation of statistics and archives of resolved cases for analysis aimed at improving services (regarding user contact information only)
- sending communications related to contracted products/services and/or products/services similar to those already contracted (newsletters, webinars, training activities, product feature updates, etc.), with reference only to the contact details of the End Users of the product

This document is prepared for courtesy purposes, to allow the Data Controller (Imagicle partner/distributor providing App for use to the customer/end-user) to have all the information needed to prepare the relevant privacy policies.

If you choose to use our Service, then you agree to the collection and use of information in relation to this policy. The Personal Information that we collect is used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which is accessible at Imagicle Contacts unless otherwise defined in this Privacy Policy.

# 2 Information collection and use

For a better experience, while using our Service, we may require you to provide us with certain personally identifiable information as:

- personal and contact information of the User using the product (Username, Password, First Name, Last Name, E-mail, Office extension number and/or cell phone number)
- master and contact information (Directory registered user information (First name, Last name, E-mail, Office extension number and/or cell phone number, Company he/she works for)

The information that we request is will be retained by the Imagicle UCX Suite and used as described in this Privacy Policy.

The app does use third-party services that may collect information used to identify you.

Link to Privacy Policy of third-party service providers used by the app [Google Play Services](#) and [LinkedIn Services](#).

# 3 Log Data

We want to inform you that whenever you use our app, in a case of an error in the app we collect data and information on your phone called Log Data. This Log Data may include information such as your device Internet Protocol ("IP") address, device name, operating system version, the configuration of the app when utilizing our app, the time and date of your

use of the app, and other statistics. This Log Data is stored on your device's internal memory and is not sent externally.

## 4 Cookies

Cookies are files with a small amount of data that are commonly used as anonymous unique identifiers. These are sent to your browser from the websites that you visit and are stored on your device's internal memory.

This Service does not use these "cookies" explicitly. However, the app may use third-party code and libraries that use "cookies" to collect information and improve their services. You have the option to either accept or refuse these cookies and know when a cookie is being sent to your device. If you choose to refuse our cookies, you may not be able to use some portions of this Service.

## 5 Service providers

We do not employ third-party companies or individuals as Service Providers.

## 6 Security

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

## 7 Links to other sites

This Service may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

## 8 Children's privacy

These Services do not address anyone under the age of 13. We do not knowingly collect personally identifiable information from children under 13. In the case we discover that a child under 13 has provided us with personal information, we immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us so that we will be able to do the necessary actions.

## 9 Changes to Privacy Policy

We may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.

## 10 Contacts

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us.

